

High Water Bill?

- Locate your water meter. It is normally found at the property line in the front yard.
- Be sure that no one is using water. Read and record your meter reading.
- There is a small star shaped device (illustration at the right) called a water flow indicator. Observe the position of this hand for 2 to 3 minutes. If it moves, there is water flowing through your meter.
- Leaks can vary in size, and locations. Leaks can be difficult to find due to multiple reasons. If a true leak exist it will over time just get worse and could possibly do major damage to one's home, or property.
- You may have a water cut-off valve inside your house. If so, close the valve. If the meter is still moving, your leak could be between the meter and the valve location. Look for wet spots in the yard. This type of leak is often difficult to locate, so you may need to call your local plumber.
- If the water flow indicator stops when the cut-off valve is closed, the leak could be in the house beyond the cut-off valve. Turn the valve back on and check under the house for leaks.
- Check the water lever in the commode. It should be at least ½ inch below the top of the overflow tube.
- Some leaks are very small. A leak that runs 24 hours a day will add up to a large water bill.
- To determine the size of a leak, read your meter before you leave for work or before going to bed – any long period of time when there will be no water usage. (Be sure that ice makers and any other type of automatic water devices are turned off). After several hours, read the meter again. Subtract the difference. This number represents the size of the leak.



Have a leak repaired quickly!

You are responsible for all the water that goes through your meter.

Delaying repairs can be costly!

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